

General booking conditions

In Order to secure your pitch during high season, we offer the opportunity to reserve. The conditions of reservations are as follows:

A reservation will only be valid after we have received a completed reservation-form accompanied by the required deposit. The balance of your rental costs for mobile homes need to be paid 30 days prior to your arrival. For pitch reservations you can pay 30 days before or on your arrival.

Please notify us immediately of any change to the reservation.

Please notify us if your arrival is delayed for any reason. In case of notified delay, your reservation will be held for 48 hours.

If your delay is not notified, we retain the right to let your reserved pitch / accommodation 24 hrs after the due time of arrival

Your pitch will be available from 12.00 noon on the day of your arrival until 12.00 noon on the day of your departure.

In case of early departure for whatever reason, the full rental cost will still be payable. No deduction will be made.

MOBIL HOME, HOLIDAY HOME, BUNGALOWTENT

They are rented on nightly basis but on weekly basis in high season Saturday to Saturday and will be available for you on your day of arrival from 4.00 pm until 10 AM on the day of departure.

A deposit 25% of the full rental cost plus 16 Euros booking fee should be sent to secure your reservation. The balance of the rental cost must be paid 30 days prior to arrival.

In case of late arrival or early departure no refund will be made.

Upon arrival you will be asked for a damage/cleaning deposit of 150 Euros. This will be returned to you in full upon your departure if the M.H./caravan is left clean and in good order. N.B. pets are allowed.

CANCELLATION

Cancellation and Cancellation Insurance In case of cancellation of the pitch or lodging, a written confirmation is required.

Cancellation insurance is optional and covers the reimbursement of paid sums (deposit and balance) in case of cancellation.

If you do not subscribe to cancellation insurance when booking a pitch or lodging, your deposits and balance payment will not be refunded and reservation costs will be kept by Les 2 Vallees.

If you take on cancellation insurance, your deposit and balance payment will be reimbursed but reservation and Cancellation Insurance costs will be kept by Les 2 Vallées. The text of the insurance policy is at your disposal at the reception and on our website.

PAYMENT

To make a reservation, please complete, date and sign the reservation form and send it with your credit card details to Camping Dordogne 2 Vallées.

You can also provide us with your credit card details by phone, post or e-mail. (Pitch reservation: A deposit 25% of the full rental cost + € 16.- booking fee)

We will confirm your reservation upon receipt of your form and deposit.

Or transfer the payment to:

CREDIT AGRICOLE CHARENTE PERIGORD, in SARLAT, FRANCE

IBAN FR76 1240 6000 0554 9027 2140 879

BIC (SWIFT) AGRIFRPP824

SARL CAMPING DORDOGNE 2 VALLEES, LIEU-DIT LA GARE, 24220 VEZAC.